



U.S. Department of Education
Information about your federal student loan

September 27, 2021

#BWBBCEFT
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**YOUR ACCOUNT WAS
PLACED ON A TOTAL
AND PERMANENT
DISABILITY SUSPENSION.**

Account Number: [REDACTED] 4740

The Nelnet Total and Permanent Disability (TPD) Servicer notified us that you intend to apply or already applied for a TPD Discharge. As a result, we placed a suspension on the loans listed on the back of this letter. During this time, you are not required to make payments.

If you were past due on your loans, the suspension will start on the date that you became past due. It will continue until we receive notification from the Nelnet Total and Permanent Disability Servicer regarding your eligibility for discharge.

You may still receive communication from us but we won't attempt to collect payments. If you have questions regarding the status of your discharge application, please contact the Nelnet Total and Permanent Disability Servicer at 888-303-7818.

If you did NOT submit your TPD application: Send your application to the Nelnet Total and Permanent Disability Servicer as soon as possible. The suspension on your account will end 120 days after the date you notified them of your intent to apply for TPD Discharge if you do not take further action. When you submit your complete discharge application within the 120 day period, the suspension will continue until your eligibility for discharge is determined.

If you already submitted your TPD application: Your suspension will remain in effect until the Nelnet Total and Permanent Disability Servicer has determined your eligibility for discharge. If you are determined not to be eligible, the suspension will end. This means, if your loans were in repayment prior to this suspension, billing will resume. Don't worry: if you think you will have trouble paying, there are other options available.

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P.O. Box 69184, Harrisburg, PA 17106-9184 | M-F 8AM to 9PM (ET) | 800-699-2908 | International 717-720-1985 | 711

[MyFedLoan.org](https://www.fedloan.org)

Loan Information

Loan Sequence	Loan Program	Disbursement Date	Current Principal Balance
0001	DLUCNS	10/23/2017	\$93,471.24