

## Read Message S.F.-3423

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**Subject:** Public Service Loan Forgiveness

**Attachments (click to open):**

**Received Date:** 9/11/2023 5:48:01 PM

**Your Question:**

Have my students loans been Forgiven ? My balance is \$0. can you tell me what is going on with my student loans ?

**MOHELA's Response:**

Thank you for contacting MOHELA, Congratulations! Your loans have been discharged under the Limited PSLF Waiver. Your account now shows as paid in full. If you have any additional questions, please contact us toll free at 888.866.4352. Our hours are Monday 7 a.m. to 8 p.m., Tuesday and Wednesday 7 a.m. to 7 p.m., Thursday and Friday 7 a.m. to 5 p.m. CT. Thank you, MOHELA Phone 888.866.4352 Fax 866.222.7060 TDD Dial 711 7A-8P M, 7A-7P T-W, and 7A-5P TR-F. CT. 633 Spirit Drive, Chesterfield, MO 63005-1243. This message, from a debt collector, is an attempt to collect a debt and any information obtained will be used for that purpose. California residents: The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 877.FTC.HELP or www.ftc.gov. If you do not want to receive future information of this nature, please unsubscribe or contact customer service at 888.866.4352.

**Body:**

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