

M.M.-2903



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# Public Service Loan Forgiveness (PSLF) Payment Tracker

## Important Note

Processing your PSLF form may take up to 60 business days from the date your PSLF Form is received. For PSLF waiver payment counts to be updated or for loan discharge to occur, we must receive the approval from Federal Student Aid. After we receive the approval, it may take up to 90 business days to process this information. You will be notified by MOHELA after your PSLF counts have been updated or if your loan has been discharged. We appreciate your patience.

If your loans have been consolidated, MOHELA will not have information from past periods of deferment or forbearance for the consolidation's underlying loans. To view your loan status history log into [StudentAid.gov](https://studentaid.gov).

The currently displayed PSLF and TEPSLF Payment Counts, specifically those for your PSLF and TEPSLF Eligible and Qualifying Payments, may not include all eligible and qualifying payments that you might be entitled to as a result of the Limited PSLF Waiver. We are in the process of updating this information and ask that you check back periodically for updates. Your continued patience during this process is appreciated.

## An Update on Regulation Changes to the PSLF Program

Due to recent changes in PSLF regulation, eligible borrowers can now buy back certain months for some loans in their payment history to make them qualifying payments for PSLF. For more information regarding this update, and to see if you qualify, visit the [PSLF Buyback](https://studentaid.gov) page at [studentaid.gov](https://studentaid.gov).

**Note:** Federal Student Aid (FSA) implemented regulatory changes to the Public Service Loan Forgiveness (PSLF) Program effective July 1, 2023. Please visit [StudentAid.gov](https://studentaid.gov) to keep up with any updates made to the PSLF Program.

<a href="#">Payment Counts</a>	<a href="#">Eligible Payments</a>	<a href="#">Ineligible Payments</a>	<a href="#">Employment</a>
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# Payment Counts

TEPSLF Overview ▼

How are eligible and qualifying different? ▼

When reviewing communications received or your PSLF progress online, please note that any Estimated Eligibility Dates provided currently do not account for remaining months of the COVID-19 suspension that would typically be projected as eligible to qualify. Please refer to your Qualifying Payment count to monitor progress towards PSLF.

**PLEASE NOTE:** Parent Plus Loans are not eligible for Temporary Expanded PSLF (TEPSLF). Therefore, payment counts that are reflecting under TEPSLF should be Zero and will be updated in the future.

**PLEASE NOTE:** New Consolidation Loans may temporarily reflect zero qualifying payments. If your newly consolidation loan is in the process of being transferred to MOHELA, information will not be available until this process is complete.

**PLEASE NOTE:** Your employer can only certify your employment through the date your PSLF form was signed. If you are still employed with a qualifying employer and are seeking to add qualifying payments to your payment tracker, MOHELA suggests you recertify your employment annually. Payments meeting requirements for PSLF will be added each time an approved PSLF form is received.

### 10 DL Stafford Unsubsidized

\$6,953.00 Remaining  
Disbursed on 02/21/2022

#### Qualifying Payments

PSLF	Forgiveness	TEPSLF
<b>12</b>	(120)	<b>12</b>

### 11 DL Stafford Unsubsidized

\$6,916.00 Remaining  
Disbursed on 06/03/2022

#### Qualifying Payments

PSLF	Forgiveness	TEPSLF
<b>12</b>	(120)	<b>12</b>

108 of 120 to go 108 of 120 to go

[Show Payment Summary](#)

108 of 120 to go 108 of 120 to go

[Show Payment Summary](#)

### 15 DL Consolidation Unsubsidized

\$62,854.93 Remaining  
Disbursed on 01/10/2023

#### Qualifying Payments

PSLF	Forgiveness (120)	TEPSLF
<b>126</b>		<b>126</b>

-6 of 120 to go -6 of 120 to go

[Show Payment Summary](#)

### 16 DL Consolidation Subsidized

\$2,179.07 Remaining  
Disbursed on 01/10/2023

#### Qualifying Payments

PSLF	Forgiveness (120)	TEPSLF
<b>126</b>		<b>126</b>

-6 of 120 to go -6 of 120 to go

[Show Payment Summary](#)

## Ready to Certify Employment?

Prepare your form using the [PSLF Help Tool](#) at StudentAid.gov.

[Upload Completed Form](#)

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Servicing for Federally-Owned Direct Loans (DL) and Federally-Owned Family Education Loans (FFEL):  
1.888.866.4352 (Toll Free)

636.532.0600 (International)  
TTY: Dial 711

**Fax:**  
1.866.222.7060 (Toll Free)  
636.787.2790 (International)

**Public Service Loan Forgiveness:**  
1.855.265.4038 (Toll Free)

**Hours of Operation:**  
Monday: 7 AM – 8 PM CT  
Tuesday - Wednesday: 7 AM – 7 PM CT  
Thursday - Friday: 7 AM – 5 PM CT

**Commercial Family Education Loan (FFEL) Servicing:**  
636.534.2815 (International)  
1.800.945.4701 (Toll Free)

**Fax:**  
1.888.212.5912 (Toll Free)

**Hours of Operation:**  
Monday: 7 AM – 8 PM CT  
Tuesday - Wednesday: 7 AM – 7 PM CT  
Thursday - Friday: 7 AM – 5 PM CT

**CASH Loan Servicing:**  
636.534.2815 (International)  
1.800.945.4701 (Toll Free)

**Fax:**  
1.888.212.5912 (Toll Free)

**Hours of Operation:**  
Monday: 7 AM – 8 PM CT  
Tuesday - Wednesday: 7 AM – 7 PM CT  
Thursday - Friday: 7 AM – 5 PM CT

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