



Official Servicer of
Federal Student Aid

Edfinancial Services
P.O. Box 36008
Knoxville, TN 37930-6008

1-855-337-6884

R [REDACTED] L [REDACTED]
[REDACTED]

ACCOUNT: [REDACTED] 997-1

June 25, 2024

Dear R [REDACTED] L [REDACTED]

Congratulations!

Edfinancial Services is pleased to inform you that your Department of Education loan listed below has a zero balance and is considered paid in full as of the date of this letter. Please note that the paid in full status of your loan is contingent upon all payments remaining posted to the loan. If a payment(s) is removed for any reason, including but not limited to non-sufficient funds, a balance may be reinstated, and your loan would no longer be considered paid in full.

Again, this paid in full notice is specific to the loan referenced below; if you recently remitted a payment in full for multiple loans, you will be sent a paid in full notice for each individual loan. Please review your account to ensure that all loans are paid in full or verify if you have a remaining balance on your account. You can always check your account balance as well as other information online through the online account.

You **never** have to pay a fee for help with your federal student aid. If you have questions or concerns about your loan payments, you can contact Edfinancial Services for free help through your online account or by visiting Edfinancial.StudentAid.gov/Contact.

You might be contacted by a company via phone, email, or postal mail saying they will help you get loan discharge forgiveness, cancellation, or debt relief for a fee. Make sure you work **only** with the U.S. Department of Education's loan servicers, like Edfinancial Services and **never** reveal your personal information or account password to anyone.

Learn to [avoid student aid scams](#). Our emails to borrowers come from info@email.Edfinancial.StudentAid.gov. You can report scam attempts to the Federal Trade Commission by calling 1-877-382-4357 or by visiting reportfraud.ftc.gov.

Visit Edfinancial.StudentAid.gov/MyAccount to access your account information, review repayment options, sign up for Auto Pay, or enroll in electronic correspondence.

If you have questions about your account, contact us at Edfinancial.StudentAid.gov/Contact or call us at 1-855-337-6884. Our automated voice response system is available 24 hours a day and a live representative is available Monday 8:00 a.m. to 9:00 p.m., Tuesday through Wednesday 8:00 a.m. to 8:00 p.m., and Thursday through Friday 8:00 a.m. to 6:00 p.m. ET.

Edfinancial Services is an official servicer of Federal Student Aid, an Office of the U.S. Department of Education.

Edfinancial Services | NMLS ID: 1509247 | P.O. Box 36008 | Knoxville, TN 37930-6008 | 1-855-337-6884 | CustomerCare@Edfinancial.StudentAid.gov
Edfinancial.StudentAid.gov

Learn more at StudentAid.gov

[@Edfinancial](#)

[@Edfinancial](#)



Sincerely,

Edfinancial Services

* See next page for additional information on the loan(s) referred to in this letter.

Disbursement Date	Original Principal	Outstanding Principal	Interest Rate	Program
06/13/18	\$ 13,686.00	\$.00	7.000	DLGPLUS